



Project: Microsoft 365 Migration

Industry: Non-Profit

'Moving BSG's technical architecture to the Azure cloud and implementing Office 365 has given The BSG the ability to operate flexibly and cost-effectively with a very scalable, secure collaboration platform beneath them. With such technology resilience, The BSG can confidently expand the Society globally.'

John Searle, CIO

Background:

The British Society of Gastroenterology is an organisation focused on the promotion of gastroenterology within the United Kingdom. Founded in 1937 it has grown from a club to be a major force in British medicine, with representation within the British Royal Colleges and consequently the Department of Health and Government. The BSG is a registered charity.



Challenge:

BSG was facing several challenges in the RDS environment. They felt that their remote desktop infrastructure and its complexities were too restrictive to achieve their business goals and changing business needs. Some of the issues they faced were around performance, security, application availability and costs. There was a desire for BSG to diversify its service offering, increase remote working flexibility and employ an increasing workforce of mobile users securely.

Solution:

M9 agreed to deliver a roadmap demonstrating a clear definitive plan for the migration to the cloud. M9 proposed that BSG move to two cloud services to meet their specific requirements: Microsoft 365 and Mimecast. Microsoft 365 is a cloud service platform that offers a package including the O365 suite, storage, device management capabilities via Microsoft Intune as well as a layer of data and app security. It also supports businesses by ensuring that users can operate securely and confidently. Mimecast is a leading-edge email threat protection platform that identifies, recognises and blocks suspicious emails, including phishing, whaling and impersonation. In addition, Mimecast provides business continuity in the event that email servers aren't reachable by the end user.

Benefit:

Moving to the cloud increased the flexibility of access for employees and enabled the organisation to operate seamlessly from multiple locations securely and with no performance issues. M9 concluded that a public cloud offering delivers significant benefits to the BSG, these include a reduction in operational risk, reliability, scalable costs (in line with business growth) and improved compliance capabilities to protect customer data. This solution has allowed BSG to form a direct link with the CRM system in Dynamics if required, extending the additional security options to Dynamics. This allows for further integration between all systems and potentially automate key processes and procedures.